



# Clearing Up the CPNI Confusion

## JSI Can Help Keep You Compliant

Rule changes have muddied the CPNI compliance waters recently. Your employees might be confused or need a refresher about exactly what's now required to protect customer proprietary network information. Now is the time to clear up that confusion and JSI can help. Our customizable approach allows you to pick and choose exactly what you need to remain CPNI compliant.

### You can choose from:

**JSI-led training** – a 1.5 hour session which covers CPNI for telecom and video, data security best practices, and a minimum overview of Red Flag rules



**Company-specific Red Flag training** – guidance on how particular staff members/ departments utilize information that could be used for identity theft and how they should go about protecting information or reporting breaches to management



**An updated CPNI manual** – a searchable reference resource for guidance and quick answers to help your company avoid CPNI rule violations and potential penalties



**Assistance with the annual March 1 certification filing** – ensure your filing uses the appropriate certification language, is reviewed for accuracy and thoroughness, and receives filing confirmation



**Privacy policies for your website and new customer materials** – outlining what information your company collects, how you collect it, and how you use and protect this information



Now is the time to ensure that your employees all understand the current CPNI rules and take the proper steps to protect your customers' information.

Contact us



For more information or to schedule training, contact **John Kuykendall** or **Cassandra Heyne** at **301-459-7590**.



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